

Monthly Newsletter

April 2023

Important Dates:

POC Water Board Meetings are held on the third Thursday of each month @ 1pm

April 20th * May 18th

Roll off Trash Bin
First Saturday of each month
behind the POCID Office
from 8am -2pm or UNTIL
FULL
April 1st * May 6th

Billing

Bills are mailed by the 1st of each month and are due on 20th of every month and a late fee will be assessed on the 21st unless that falls on a weekend and then it will be due the following Monday.

Payment Methods:

*Credit Card*Mail*Automatic Bank Draft*Automatic Credit Card Draft*In Person*Payment Drop Box* Bill Pay through your Financial Institute*



“POCID”

TCEQ Inspection

On March 8, 2023, the District contacted TCEQ and requested a Comprehensive Compliance Inspection of the District's Water System to occur on the same day as the previously scheduled inspection for LaSalle WCID #1A. Since POCID was not scheduled for an inspection at this time, TCEQ recommended the District request an FMT Assessment instead that way if any deficiencies were to be identified they would not be counted as Violations.

The TCEQ Comprehensive Compliance Inspection was performed for the LaSalle WCID #1A on March 13, 2023. Two violations were noted as a result of the inspection:

- (1) Not having a contract with Port O'Connor Improvement District for Purchased Water (Violation cleared on March 13, 2023)
- (2) Failure to use the proper backflow form (Violation cleared on March 14, 2023)

In addressing these findings, the District responded that these items were not necessary due to the consolidation of LaSalle WCID #1A and the Port O'Connor Improvement District. After further discussions, it was discovered that the required paperwork submitted by the District establishing the newly consolidated district that was sent to TCEQ by certified mail was never properly recorded in the TCEQ offices. The paperwork has been resent to several TCEQ officials. All other aspects of the portion of the District that was formerly LaSalle WCID #1A passed inspection.

The District requested FMT assessment was conducted on March 23, 2023 and no issues were found with the District's Water System at that time. One of the comments made by the gentleman conducting the FMT was: "very impressed with how the water system is being managed." This statement is a testament to the great work and effort put in by the District employees every day as they work to improve the District and provide better service for District customers.

The District is currently working with TCEQ for a Superior Water Recognition.



TAX EXEMPTIONS

Contact Us

POCID

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pocid@pocid.org
<https://www.pocid.org/>
<https://www.facebook.com/POCIDofficial/>

The Board of Directors reviews tax exemptions every March to adopt the rates for the year. This year the exemptions were reviewed by the District's financial advisors and their thoughts and recommendations were discussed with the Board of Directors at the regularly scheduled February meeting. Options were presented to the Board for consideration. At the regular meeting of the Board of Directors held on March 16, 2023 the Board voted to not change the tax exemptions that had been in place for the last several years. Thus, there will be no change in the tax exemptions. The exemptions adopted are as follows:

1. A homestead exemption under Section 11.13(d)(1) of the Texas Tax Code for individuals who are disabled or age 65 and over in the amount of \$100,000; and
2. A homestead exemption under Section 11.13(n) Texas Tax Code for individuals equal to 20% of the appraised value of the individual's residence homestead



Mission Statement

To proactively and efficiently manage the affairs of the District for the benefit of its customers, protect the health of the community, produce safe drinking water in adequate quantities, offer competitive rates, assure financial stability, and practice excellence in customer service.

Auto Draft Fee Waived

Sign up for Auto Draft with your **Bank Account** for **NO FEE!!** Please note that if you use your **Credit Card** there is a **3.5% fee**.

* Go to the website @ www.pocid.org - select Bill Payment and log in or set up an account and then select I want to set up auto pay.

* Go online to <https://www.pocid.org/all-forms> and select POCID ACH & Credit Card Form then fill out a form and email it to www.pocid@pocid.org

* Call 844-923-2162 and pay your bill by phone 24/7

* Contact the Port O'Connor Improvement Office at 361-983-2652



POCID Rules and Regulations require all customers to have a customer service valve outside their meter box within 3 feet of the meter box.



Reminder

Check out our

Website @

www.pocid.org

*Sign up for Alerts

* Pay your bill

* Applications/Forms

* Sign up for Auto Draft

* Current Projects

* Agendas/Minutes

* Updates

* Sign up for paperless
billing

Irrigation Permits

All sprinkler systems require a permit completed and turned in to the POCID Office **before** installation. After installation a backflow inspection is required.



You now have the option to pay 24/7 by credit card by calling 844-923-2162.

We will accept Visa, MasterCard and Discover for a 3.5% fee.