

# Quarterly Newsletter February 2025



# "POCID"

## 2024 Year in Review

The year 2024 was a very busy and pivotal year for the District. Most of the projects centered around the quest to achieve water independence. To accomplish this goal many varied tasks had to be completed including permits from the Calhoun County Groundwater District and the Texas Commission on Environmental Quality. To obtain these permits, hydrologist reports, engineering designs, and water quality tests were required.

Many construction projects were also undertaken to create the water plant facilities necessary to create this water supply source. The reverse osmosis discharge line was constructed along with water collection lines that transport water from the well field to the raw water ground storage tank and from the reverse osmosis facility to the ground storage tank. A new ground storage tank was constructed along with a new reverse osmosis facility consisting of skids and other necessary components housed in a new building. Five new water wells were drilled to replace the purchased water as the new water source for the District.

In addition to the components necessary to create a new water supply, the District extended water and wastewater lines to the following: line extension providing fire protection for Alligator Head area of the District; State Highway 185 Vacuum Sewer Line Extension to provide sewer service to this developing area of the District; and force mains for the new vacuum sewer station expansions.

To better serve District customers, Vacuum Stations 1 and 2 were expanded. The District now has five operating vacuum stations. While these stations' capacity was being expanded, improvements and updates were made to electrical systems and controls. Generators were also added to District facilities as part of the emergency operations plan. To further improve the wastewater collection system by eliminating sources of infiltration, the District approved the replacement of vacuum system collection pits at the end of the year. This replacement program will commence in 2025.

The District also reviewed, updated, and created new policies to further aid District operations. Specifically, policies were adopted to attempt to curb sources of infiltration including policies related to capping lines of demolished structures and imposing a duty on RV park owners to ensure that connections were closed after the removal of RVs and established penalties for illegal yard drains.

The District also grew by approximately 30 acres as another tract of land was annexed that further extended the District's boundaries.

### Important Dates:

**POC Water Board Meetings  
are held on the third  
Thursday of each month @  
1pm**

*February 20<sup>th</sup> \* March 20<sup>th</sup>  
April 17<sup>th</sup> \* May 15<sup>th</sup>*

**Roll off Trash Bin  
First Saturday of each month  
behind the POCID Office  
from 8am -2pm or UNTIL  
FULL**

*February 1<sup>st</sup> \* March 1<sup>st</sup>  
April 5<sup>th</sup> \* May 3<sup>rd</sup>*

### Billing

*Bills are mailed by the 1<sup>st</sup>  
of each month and are due  
on 20<sup>th</sup> of every month  
and a late fee will be assessed  
on the 21<sup>st</sup> unless that falls  
on a weekend and then it  
will be due the following  
Monday.*

### Payment Methods:

*Credit Card\*Mail\*Automatic  
Bank Draft\*Automatic Credit Card  
Draft\*In Person\*Payment Drop  
Box\* Bill Pay through your  
Financial Institute*

## Contact Us

POCID

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361-983-2652

[pocid@pocid.org](mailto:pocid@pocid.org)

<https://www.pocid.org/>

<https://www.facebook.com/POCIDofficial/>

## Vision Statement

*POCID is a proactive organization making a positive impact on the community while implementing best management practices to promote sustainable success.*

## Mission Statement

*To proactively and efficiently manage the affairs of the District for the benefit of its customers, protect the health of the community, produce safe drinking water in adequate quantities, offer competitive rates, assure financial stability, and practice excellence in customer service.*

## HOW REVERSE OSMOSIS WORKS

The POCID new water supply system is a reverse osmosis system that utilizes groundwater as its water source. The District drilled five new water supply wells, to add to the already existing well that has been used to blend with the purchased surface water, and three monitoring wells. The sole purpose of the monitoring wells is to monitor the water quality and levels of the aquifer. These wells were a condition to the permit received from the Calhoun County Groundwater District. The five supply wells will not all be utilized at the same time. They will work in rotation and operate as needed. Not all five wells will be in service initially.

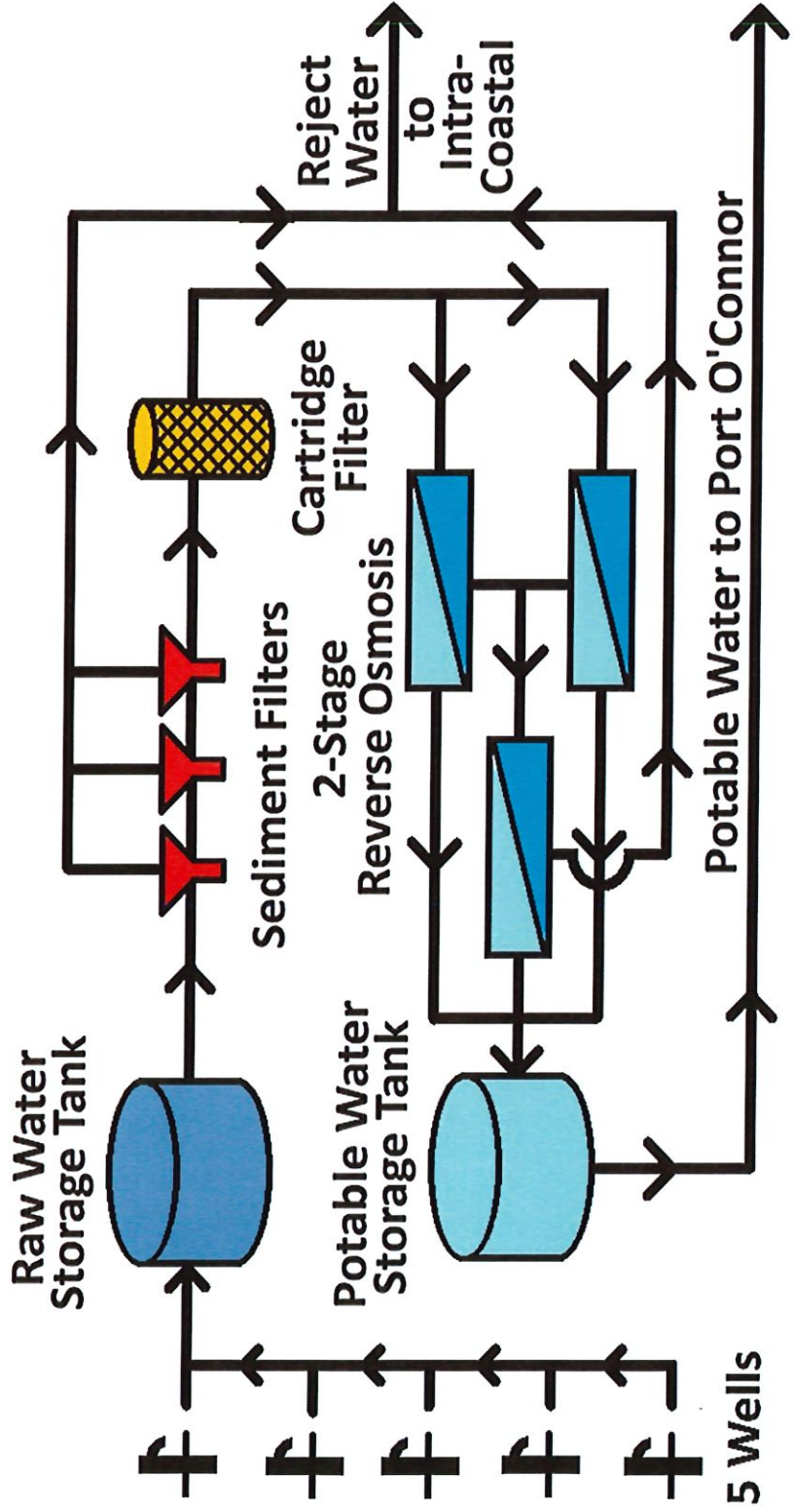
Collection lines will transport the water from the groundwater wells to a new, above ground, 300,000-gallon raw water storage tank. The water from this tank will supply the Reverse Osmosis system; it will be transported to the building housing the RO system and will go through the R/O process which consists of prefiltering and filtering through membranes through the R/O skids. After the water has been through all the filtering stages, there will be two water streams—the water that will be used to create the public water supply and the discharge of the minerals and components that were removed by the RO process. The discharge will flow through the discharge line and empty into the intracoastal.

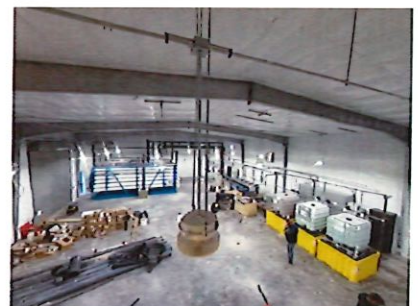
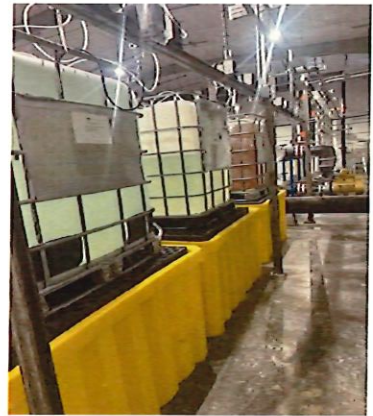
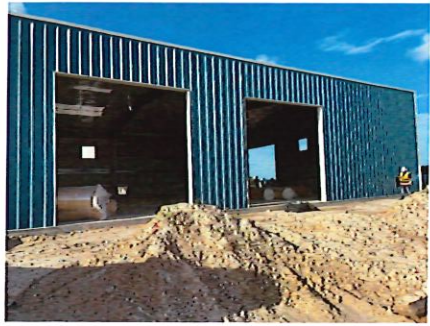
The water that will be used for the public water supply will be placed in the existing 500,000 gallon above ground treated water supply storage tank on Denman DR and the 300,000 above ground treated water supply storage tank at the Sanctuary. While in this tank, a small amount of raw water obtained from the wells will be blended back into the water from the RO system for taste. At that point, the blended water will then be released into the water distribution system for public consumption.

# AFTER HOUR CALLS

**CONTACT US 24/7**

For an after-hours problem or emergency please call the POCID Office at 361-983-2652 and a call will be dispatched to the on-call personnel.





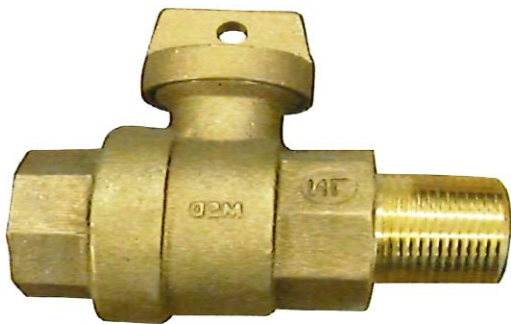
## Auto Draft Fee Waived

Sign up for Auto Draft with your **Bank Account** for **NO FEE!!** Please note that if you use your **Credit Card** there is a 3.5% fee.

- \* Go to the website @ [www.pocid.org](http://www.pocid.org) - select Bill Payment and log in or set up an account and then select I want to set up auto pay.
- \* Go online to <https://www.pocid.org/all-forms> and select POCID ACH & Credit Card Form then fill out a form and email it to [www.pocid@pocid.org](mailto:www.pocid@pocid.org)
- \* Call 844-923-2162 and pay your bill by phone 24/7
- \* Contact the Port O'Connor Improvement Office at 361-983-2652



**POCID Rules and Regulations require all customers to have a customer service valve outside their meter box within 3 feet of the meter box.**



# Reminder

Check out our Website @ [www.pocid.org](http://www.pocid.org)

- \* Sign up for Alerts
- \* Pay your bill
- \* Applications/Forms
- \* Sign up for Auto Draft
- \* Current Projects
- \* Agendas/Minutes
- \* Updates
- \* Sign up for paperless billing

## Irrigation Permits

All sprinkler systems require a permit completed and turned in to the POCID Office **before** installation. After installation a backflow inspection is required.



## Having problems flushing?

Open or broken clean outs during rain events create problems in the system for everyone. If it's you...Fix it! If it's your neighbor call and let us know.

