



PORT O'CONNOR IMPROVEMENT DISTRICT

CUSTOMER APPLICATION PACKET

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PORT O'CONNOR IMPROVEMENT DISTRICT APPLICATION FOR WATER & SEWER SERVICE

39 DENMAN DRIVE • P.O. BOX 375 • PORT O'CONNOR, TEXAS • 77982

(PH) 361-983-2652 • (FAX) 361-983-2235 • pocmud@tisd.net

REQUESTED METER:

- ☐ ¾ INCH
☐ 1 INCH
☐ OTHER (please specify)

Work Order #: _____

Date to Begin Service: _____

SERVICE REQUESTED: ☐ Water ☐ Sewer

TYPE OF APPLICATION:

- ☐ Single Family Residence
☐ Multi Family Residence
☐ Commercial
☐ RV Park
☐ Other (please specify)

DEPOSITS (REFUNDABLE AT DISCONNECT):

- ☐ \$100 Residential Water Deposit
☐ \$100 Residential Sewer Deposit
☐ \$200 Commercial Water Deposit
☐ \$200 Commercial Sewer Deposit

☐ \$100 Connection Fee (Not Refundable)

Please Check: ☐ MALE ☐ FEMALE ☐ HISPANIC ☐ NON-HISPANIC
☐ WHITE ☐ BLACK ☐ ASIAN ☐ NATIVE INDIAN ☐ PACIFIC ISLANDER ☐ OTHER
REQUIRED BY THE FEDERAL GOVERNMENT FOR DEMOGRAPHIC PURPOSES

Applicant's Name:	Applicant is: ☐ Owner ☐ Tenant ☐ Other
Street Address for POC:	Property Owner's Name:
Lot and Block Legal Description in POC:	Property Owner's Address:
Billing Address:	Applicant's Phone No.:
	Applicant's Cell No:
Applicant's Driver's License #:	Work Phone:
Spouse's Name:	Other Contact Name & Relation:
Spouse's Phone No:	Other Contact's Phone No:
Email:	Do you have or are you going to install: ☐ Sprinkler System ☐ Water Well ☐ Pool/Hot Tub ☐ Outdoor Shower

Customer Signature _____ Date _____

District Representative _____ Date _____

APPENDIX A

Draw sketch of house/building layout and proposed location of water and sewer service line, the location of any well, swimming pool/hot tub, outdoor shower and yard drain

Sketch of Home/Building & Location of Water and Sewer Lines

If utilities are not currently present plot plans are required for residential property and engineered drawings for commercial property.

For District Use Only

Date of Application: _____

☐ Backflow Prevention Assembly Test

Date Deposit Received: _____

☐ Customer Service Inspection

Application/Permit Fee: _____

☐ Builder Inspection

Name of Inspector(s): _____

Name on Account: _____

Account Number: _____

Additional Considerations: _____

☐ swimming pool/hot tub

☐ outdoor shower

☐ yard drain

☐ well

☐ sprinkler system

PORT O'CONNOR IMPROVEMENT DISTRICT

CUSTOMER SERVICE AGREEMENT

DATE: _____

ACCOUNT NO. _____

Customer Name: _____ Mailing Address: _____

Service Address: _____

The above-named customer and Port O'Connor Improvement District (the "District") agree as follows:

1. Utility Service

The District will invoice Customer for utility services and any other amounts due on its normal billing cycle. Customer agrees to pay for services and amounts due no later than the due date stated on such invoices. Invoices are delinquent on the first business day after the 20th day of the month after the month in which the service period reflected in that invoice ended. Acceptance by the District of Customer payments under protest are not an acknowledgment by the District of, or a validation of, any contention or reservation of rights by Customer.

2. Basic Service Fee

*With the exception of Commercial accounts as defined in Section 2.1 of the District's Rules and Regulations, all District accounts will be assessed a monthly Basic Service Fee in the amount of \$23.50 per month. This fee, along with all applicable monthly water and/or sewer charges, will commence upon placement of a meter and water and sewer taps and the creation of the customer account, **whether or not the customer has started utilizing the service or not connected to the meter.** This fee will apply if the customer is a water only or sewer only customer or receives both services from the District.*

Customer Acknowledgment

3. Meters, Facilities and Equipment

The meter and/or sanitary sewer connection is for the sole use of Customer and is serves only a single service. Extension of pipe or pipes to transfer water or service from one property to another, to share, resell, or sub-meter water or service to any other persons, dwellings, business, and/or property, etc., is strictly prohibited, and will constitute a breach of this agreement as well as a violation of applicable District Rules and Regulations (the "Regulations"). The District shall have the right to locate a water service meter and other facilities necessary or desirable for the delivery, measurement, treatment, collection, monitoring or protection of the services to be provided hereunder (the "Facilities") on Customer's property at a point chosen by the District, and shall have access to the Facilities located upon Customer's premises at all reasonable times for any purpose connected with or in the furtherance of its operations; upon discontinuance of service the District shall have the right to remove the same or any part thereof from Customer's property.

4. Emergency Supply

If, for any reason, the total water supply is insufficient to meet all of the needs of customers of the District, or if there is a shortage of water for any reason, the District may initiate an emergency rationing program as adopted by the District. By execution of this Agreement, Customer agrees to comply with the terms of any such program.

5. Plumbing Restrictions

The public drinking water supply can be contaminated or polluted from improper plumbing practices. Customers are hereby notified of plumbing restrictions in place to protect against such contamination or pollution. These restrictions are enforced to protect the public health and welfare.

A. Undesirable plumbing practices are those that:

- (a) are prohibited by the Regulations,
- (b) facilitate the unauthorized use of water, services or Facilities, or
- (c) pose an unreasonable risk of contamination or pollution of public water or of unsanitary conditions.

B. In addition, the following are also undesirable plumbing practices prohibited by State regulation:

- (a) Direct connection between the public drinking water supply and a potential source of contamination. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- (b) Cross-connection between the public drinking water supply and a private water system.
- (c) Connection which allows water to be returned to the public drinking water supply.
- (d) Pipe or pipe fitting which contains more than 8.0% lead used for the installation or repair of plumbing at any connection which provides water for human use.
- (e) Plumbing installed after Jan. 4, 2014 that does not bear the expected labeling indicating $\leq 0.25\%$ lead content.
- (f) Solder or flux which contains more than 0.2% lead used for the installation or repair of plumbing at any connection which provides water for human use.

6. Customer Service Inspections

State regulations require Customer Service Inspections ("CSI") in the following circumstances:

- (a) prior to the District providing water or sewer service to any new construction;
- (b) on any existing service where the District has reason to believe that cross-connections or other unacceptable plumbing practices exist; and
- (c) after any material improvement, correction or addition to customer plumbing facilities is made.

The District will not provide service until a Customer Service Inspection Certification (the "Certificate"), as attached hereto as Exhibit 1, is completed and on file in the District's office. Copies of properly completed Certificates shall remain on file for ten years and are subject to TCEQ review. If a customer fails to provide the District a properly completed Certificate, water service to the customer will not be commenced and if already commenced will be terminated. Service will not be restored until the required Certificate is provided. If an unacceptable plumbing practice is discovered, a Certificate confirming the correction of the unacceptable plumbing practice must be filed with the District before service will be commenced.

7. Agreements

The District will maintain a copy of this Agreement as long as the Customer and/or the premises is connected to the District's utility systems. Customer shall install, in accordance with the Regulations and at Customer's expense, service lines and facilities necessary (including—if applicable, but not limited to, grease traps) to connect the Facilities to the point of use. Customer shall not employ any undesirable plumbing practices in the installation or use of any such lines or of the Facilities, and Customer shall not allow an unsanitary condition to exist on its property. Customer agrees that its use of water, utility services and the Facilities shall conform to the Regulations and that the Regulations now in effect, and as may be amended in the future, are incorporated into this Agreement as if fully set forth herein.

Customer further agrees to the following:

- (a) allow the inspection of the premises for possible undesirable plumbing practices,
- (b) immediately correct any undesirable plumbing practice on the premises,
- (c) properly install, test, and maintain any backflow prevention device, grease trap, or other installation required by the District under its Regulations, and

(d) provide copies of all testing and maintenance records to the District.

All customers of the District must sign this Agreement before the District will begin service hereunder. In addition, when service to an existing water connection has been suspended or terminated, the District will not re-establish service unless Customer has signed a copy of this Agreement or the agreement currently in effect at the time that updated or superseded this Agreement.

8. Enforcement

If Customer fails to timely make payment for services provided hereunder or otherwise fails to comply with or abide by any other requirement, covenant, term or agreement contained herein, or if Customer acts in violation of the Regulations, then Customer shall be in default under this Agreement, and the District shall be entitled to, at its option, exercise any or all remedies available to it at law, in equity, under the Regulations or under any other statute, regulation or rule.

In addition to and cumulative of any or all such remedies, the District may do any or all of the following:

- (a) assess and collect a late charge on invoices for utility service not paid by the date due;
- (b) correct, at Customer's sole cost and expense, any undesirable plumbing practice or any unsanitary condition allowed to exist or caused by Customer or Customer's use of the Facilities, or water or of services provided by the District (including, where necessary, by going upon the property of Customer); and/or
- (c) disconnect and terminate all or any of the utility services as provided in the Regulations;

All expenses associated with the enforcement of this Agreement (including, without limitation, reasonable attorneys' fees and costs of litigation) shall be paid by the Customer.

District has no obligation to reconnect terminated service within any particular period of time, and reconnections shall be made subject to the availability of personnel, vehicles and the like.

Customer Acknowledgement

9. Miscellaneous

A. **Indemnity.** (security or protection against a loss or other financial burden.) Customer agrees to hold the District harmless from any and all claims by Customer or Customer's licensees, invitees, tenants, patrons, customers, family members or other occupants or users of the service premises for damages caused by service interruptions due to breaks in lines, malfunctions of equipment, acts or omissions of utility or other contractors, tampering by other persons, normal failures of the system or other events beyond the District's control. **THE DISTRICT DISCLAIMS ANY AND ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY ARISING FROM COURSE OF PERFORMANCE OR COURSE OF DEALING. THE DISTRICT SHALL NOT BE LIABLE TO CUSTOMER OR ANY OTHER PARTY IN CONNECTION WITH THIS AGREEMENT OR OTHERWISE IN CONNECTION WITH ITS ACTIVITIES RELATING TO THE SUPPLY OF WATER OR SEWER SERVICE FOR DIRECT, SPECIAL, CONSEQUENTIAL, INDIRECT OR INCIDENTAL DAMAGES OF ANY KIND.**

Customer Acknowledgement

B. **Granting of Easements.** Customer agrees to, upon District's request, grant any easements or rights-of-way for the purpose of installing, maintaining, and operating lines, valves, collection pots and other such equipment deemed necessary by the District to extend or improve service for existing or future customers, on such forms as required by the District. The District's authorized employees shall have access to Customer's property or premises at all reasonable times for the purpose of inspecting for and correcting undesirable plumbing practices, unsanitary conditions and violations of the Regulations. By executing this Agreement, Customer grants an easement to the District for District personnel to enter Customer's property to inspect for or correct undesirable plumbing practices, unsanitary conditions and violations of the Regulations.

Customer Acknowledgement

C. **Notice.** Notice to customer hereunder may be given, at the District's option, by:

(a) first class mail, addressed to the Customer at the billing address shown on the application for service filled out by the Customer at the time of execution of this Agreement or to such other address as may have been specified by Customer and application for service filled out by customer at the time of execution of this Agreement or to such other address as may have been specified by Customer and delivered to the District in the manner provided herein for such notice;

(b) leaving said notice at the location to which service is or has been provided hereunder, in a reasonably conspicuous manner and location.

Notice to Customer given by first class mail, addressed in the manner set forth above, shall be deemed given when mailed; notice by leaving such notice at the property served shall be effective on the day such notice is left, which shall be conclusively established by the affidavit of the person leaving such notice.

Notice to the District may be given by first class mail, addressed to the District at the following address:

Port O'Connor Improvement District
P.O. Box 375, Port O'Connor, Texas 77982
Attn: Customer Service Department

or to such other address as may have been specified by the District and delivered to Customer in the manner provided herein for such notice. Notice to the District shall be deemed effective upon receipt by the District.

D. Governing Law. This Agreement and the rights and obligations of the parties hereto shall be interpreted, construed and enforced in accordance with the laws of the State of Texas and the United States. All obligations of the parties are performable in, and all legal actions to enforce or construe this agreement shall be instituted in the courts of Calhoun County, Texas. The determination that one or more provisions of this Agreement (or of any Regulations) is invalid, void, illegal or unenforceable shall not affect or invalidate any other provision of this Agreement, and this Agreement shall be construed as if such invalid, illegal or unenforceable provision had never been contained or incorporated in this Agreement.

E. Entire Agreement. If Customer is a party to an existing service agreement with respect to the above service address, Customer understands this Agreement supersedes and replaces that existing agreement with respect to all utility services provided to that service address. Customer further agrees this Agreement supersedes any and all previous statements, notices, advertisements or agreements, if any, between the District and Customer, with respect to the subject matter hereof. This Agreement, including all attachments hereto, the Regulations and any other written extrinsic documents referred to herein, constitutes the entire agreement of the parties, and there are no representations, agreements or warranties (express or implied, oral or written) between the District and Customer with respect to the subject matter of this Agreement. The District may, to remain in compliance with laws, rules or regulations or any public governmental authority, alter or amend provisions hereof. This Agreement may not be altered, amended, changed or otherwise modified by Customer except by an instrument in writing signed by both the District and Customer.

F. Effective Date. This Agreement shall be effective as of the date first above, stated, provided that following Customer's execution hereof, the District endorses this Agreement to indicate its approval and acceptance. Until such approval and acceptance by the District, this Agreement will not be effective, and the District shall have no liability to Customer hereunder.

EXECUTED effective as of the date above stated, upon approval by the District as evidenced by the signature of its Utility Manager below:

APPROVED AND ACCEPTED:

PORT O'CONNOR IMPROVEMENT DISTRICT

By _____

Customer Signature

By: _____

Manager

Date: _____

Date: _____



POCID Confidentiality Request

Subchapter B of Chapter 182 of the Utilities Code allows customers to request that their personal information not be released to unauthorized persons. Personal information consists of an individual's address, telephone number, TDL, and/or social security number. However, the subchapter does not prohibit the disclosure of personal information to the following: (a) an official or employee of the State of Texas, a political subdivision of the state, or of the United States acting in an official capacity, (b) an employee of a utility acting in connection with the employee's duties, (c) a consumer reporting agency, (d) a contractor or subcontractor providing services to the utility, the state, a political subdivision of the state, or to the United States, (e) a person for whom the customer waived confidentiality, and (f) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage services for compensation.

There will be no charge associated with this election.

Please make your election and sign below regarding the confidentiality of your personal information.

☐ keep my personal information confidential

Signature _____ Date _____

Acct. # _____

Name on Account _____

Service Address: _____

Section 3.12—Water Service Rates.

The following rates and charges for the sale of water are in effect for the District utilities constituting water services to area within the District:

MONTHLY WATER SERVICE RATES

<i>Meter Type</i>	<i>Monthly Charge</i>	<i>Monthly Charge per 1,000 Gallons of Usage</i>
(all meters less than or equal to $\frac{3}{4}$ ")	\$33.05	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
Commercial	\$41.53	

ALL OTHER METERS

(1")	\$82.61	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
(1.5")	\$122.50	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
(2")	\$187.50	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
(3")	\$389.50	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
(4")	\$635.50	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 5,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +

<i>Meter Type</i>	<i>Monthly Charge</i>	<i>Monthly Charge per 1,000 Gallons of Usage</i>
(6")	\$1,093.50	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +

BULK WATER: The rate for water usage for bulk water purchased from the District will be \$7.15 per one thousand (1,000) gallon(s) of usage. The District Operator will insure that this transfer will be through an anti-contamination device. Delivery will be at a location, time and manner determined by the District Operator.

Section 3.13 – Wastewater Service Rates.

(a) The following rates and charges for District Utilities constituting wastewater collection and treatment services are in effect for service to areas within the District:

MONTHLY WASTEWATER SERVICE RATES

<i>Meter Type</i>	<i>Monthly Charge</i>	<i>Monthly Charge per 1,000 Gallons of Usage</i>
RESIDENTIAL METERS		
(meters less than or equal to ¾")	\$22.80	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
Sewer Only Connection (no meter present)	\$40.90	N/A Flat Rate Charge

COMMERCIAL METERS WITH NO WATER SERVICE

<i>Commercial sewer with no water service</i>	83.06	N/A
¾ meter	36.40	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
(1")	\$74.13	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +

(1.5")	\$122.50	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
(2")	\$187.50	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
(3")	\$350.75	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
(4")	\$589.25	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +
(6")	\$933.50	\$2.25 up to 6,000 gallons \$2.75 from 6,001-10,000 gallons \$3.50 from 10,001-15,000 gallons \$4.50 from 15,001-35,000 gallons \$5.50 from 35,001-50,000 gallons \$7.50 from 50,001-60,000 gallons \$9.50 from 60,001 +

Section 3.14– Out-of-District Rates.

The following monthly rates and charges for the sale of water and sewer service shall be in effect for service to areas outside the District from and after the District's adoption of this Regulation:

<i>Meter Type</i>	<i>Monthly Charge</i>	<i>Monthly Charge per 1,000 Gallons of Usage</i>
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RESIDENTIAL METERS (up to ¾")

Water	\$63.75	\$5.75
Sewer	\$63.75	\$5.75

COMMERCIAL METERS

(meters up to ¾")	\$63.75	\$5.75
(1")	\$125.63	\$6.75
(2")	\$270.00	\$6.75
(3")	\$481.38	\$6.75
(4")	\$816.13	\$6.75
(6")	\$1,291.00	\$6.75

The above rates do not apply to the extent that the rate is established by interlocal agreement.

(a) Connection where Service is Available. Tap Fees and Connection Fees for applicants for Service Connections (other than Early Applicants) at properties where Service is Available are established as follows:

<i>Fee or Charge</i>	<i>Description</i>	<i>Amount</i>	
Water Tap Fee	Includes tap of main, setting meter, meter and connection to meter at property line for any 3/4" water meter	\$1,750.00	
	Includes tap of main, setting meter, meter and connection to meter at property line for any meter larger than 3/4"	Connection costs, plus 17.5%	
Water Connection Fee	Includes initializing service to existing meter	\$100.00	
Wastewater Tap Fee	For any Standard Wastewater Service Connection (whether Residential or Other)	\$2,500.00	
Meter Drop Fee	In all pre-installed systems, where meter boxes are already installed and a meter drop is necessary for service	\$120 for ¾ inch meter	
		\$345 for one (1) inch meter	
		District cost on individual basis for all meters over one (1) inch	
Customer Deposits	Refundable upon termination of services or sale of property if no debts owed to the District	<i>Water Amount</i>	<i>Wastewater Amount</i>
<i>Residential</i>		\$100.00	\$100.00
<i>Commercial</i>		\$200.00	\$200.00
Rental Connection		\$200.00	\$200.00
Capital Recovery Fee	Charges imposed by the District to defray expansion costs to the Water and Wastewater Systems to accommodate and promote growth and development in the District	As applicable	

(b) Non-Standard Connection. Subject to the special provisions for buffer tanks set forth herein, the applicant shall pay to the District the Connection Costs for a Non-Standard Wastewater Service Connection, plus 17.5% of such Connection Costs. In addition to that amount, the applicant shall pay the tap fee described in Section 3.16(a) above, and, if a buffer tank is required by the District as a means of making the Non-Standard Wastewater Service Connection, the applicant shall also pay the District's actual cost (including freight) for each buffer tank, plus 17.5% of those actual costs and the installation costs thereof. The tap fee shall not be treated as Connection Costs for purposes of applying the 17.5% markup.

(c) Where Service is Unavailable. Applicants for Residential Service Connections or Other Service Connections (other than Early Applicants) at properties where Service is unavailable shall pay all of the costs of extending and/or expanding the capacity of such mains and facilities and all costs of tapping and connection as provided by the applicable provisions contained within these Regulations, governing extensions of service. If buffer tanks are required as a part of the extension and/or connection, the District shall supply the tanks, install the same, and make the charges as set forth in Section 3.16(b).

(c) Water-Only Service Connections. An applicant for a Residential Service Connection for a meter not larger than ¾" may apply for connection of water only, if the property for which service is sought does not require an extension or expansion of the capacity of mains or facilities to provide water service, but does require such extension or expansion to provide wastewater service. In that event, the applicant will pay the applicable Water Tap Fee, and the Customer Deposit.

Section 3.16 – Reconnection; Account Reopening; Charges.

Charges for Reconnection/Account Reopening. The following schedule of fees shall apply to the reconnection of disconnected service to a customer and to the restoration of service for that same customer following an account closure:

<i>Fee or Charge</i>	<i>Description</i>	<i>Amount</i>
Reconnect Fee WATER	After service disconnected due to non-payment or violation of Rules and Regulations of District	\$100
	Reconnection after customer requested disconnect	\$1,000
Reconnect Fee SEWER	If sewer service disconnected due to non-payment or violation of Rules and Regulations or per customer request	The District's cost to disconnect and reconnect to the system, plus 17.5%

**** The District shall not in any event be required to restore service or perform any reconnection after 5 p.m. and before the following District Business Day.***



Port O' Connor Improvement District

P.O. Box 375/ 39 Denman Drive

Port O' Connor, Texas 77982

Phone: (361) 983-2652

Licensed irrigators receive proper training to prevent contamination of the public water supply by ensuring that non-potable water from the lawn irrigation pipes does not flow into the water supply.

Unlicensed irrigators installing irrigation systems risk contaminating the public water supply. State law allows municipal and justice of the peace courts to penalize unlicensed irrigators who install irrigation systems. A violation of this law is a Class C misdemeanor with a fine up to \$500, plus related costs.

You can file complaints against an unlicensed irrigator with the local justice of the peace courts or water district, citing a violation of Texas Occupation Code § 1903.256. If the complaint is not resolved or for more information visit:

tceq.texas.gov/drinkingwater/irrigation



Port O'Connor Improvement District

P.O. Box 375 Port O'Connor, TX 77982
361-983-2652

Customer Service Inspection Certificate

Name of PWS **Port O'Connor Improvement District** PWS I.D # **0290065**

Location of Service _____ Lot/Blk _____

Customer Name _____ Phone # _____

Reason for Inspection: New Construction..... ☐
Existing service where contaminant hazards are suspected..... ☐
Major renovation or expansion of distribution facilities..... ☐

I _____, upon inspection of the private water distribution facilities connected to the
aforementioned public water supply do hereby certify that, to the best of my knowledge:

	Compliance	Non-Compliance
(1) No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with Commission regulations.	☐	☐
(2) No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester.	☐	☐
(3) No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.	☐	☐
(4) No pipe or pipe fitting which contains more than 8.0% lead exists in private water distribution facilities installed on or after July 1, 1988 and prior to January 4, 2014.	☐	☐
(5) Plumbing installed on or after January 4, 2014 bears the expected labeling indicating $\leq 0.25\%$ Lead content. If not properly labeled, please provide written comment.	☐	☐
(6) No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.	☐	☐

I further certify that the following materials were used in the installation of the private water distribution facilities:

Service lines	Lead ☐	Copper ☐	PVC ☐	Other ☐
Solder	Lead ☐	Lead Free ☐	Solvent Weld ☐	Other ☐

I recognize that this document shall become a permanent record of the aforementioned Public Water System and that I am legally responsible for the validity of the information I have provided.

Remarks _____

Signature of Inspector

Registration Number

Date

Title

Type of Registration



POCID ACH Withdraw Information

P.O. Box 375, Port O'Connor, TX 77982 * Phone: 361-983-2652 * Fax 361-983-2235

Agreement Type	Please choose one: _____ New Agreement _____ Change Account ACH Bank Draft Fee is \$1.50 ACH Credit Card Fee is 3% of Payment			
Customer Information Please Print	Name on POCID Account _____ POCID Account # _____ Mailing Address _____ Service Address _____ Daytime Phone# _____			
Complete for Checking Account Only	Please tape a voided check for checking account. (Do not staple).			
Change Bank Account	<table border="1" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> EXISTING BANK: Routing Number: _____ Account Number: _____ </td> <td style="width: 10%; text-align: center; vertical-align: middle;"> CHANGE TO </td> <td style="width: 40%; vertical-align: top;"> NEW BANK: Routing Number: _____ Account Number: _____ </td> </tr> </table>	EXISTING BANK: Routing Number: _____ Account Number: _____	CHANGE TO	NEW BANK: Routing Number: _____ Account Number: _____
EXISTING BANK: Routing Number: _____ Account Number: _____	CHANGE TO	NEW BANK: Routing Number: _____ Account Number: _____		
Complete for Credit Card Please print	Name on Credit Card _____ Billing Address _____ Credit Card Number _____ Expiration Date _____ Security Code _____ VISA/MC/AmEx/Discover			
Please Sign	Sign _____ Date _____			

Completed Forms can be Emailed to pocmud@tisd.net