



# Port O'Connor Improvement District

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**SUBCHAPTER B OF CHAPTER 182 OF THE UTILITIES CODE STATES THAT YOU CAN REQUEST THAT YOUR PERSONAL INFORMATION CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED TO UNAUTHORIZED PERSONS.**

Personal information consists of an individual's address, telephone number, and/or social security number. A customer's personal information cannot be disclosed if he/she request confidentiality. A government-operated utility shall include with a bill sent to each customer: (a) a notice of the right to confidentiality, (b) a statement of any fees applicable, and (c) a form by which the customer may request confidentiality by marking the appropriate box & returning it to the government-operated utility.

However, the subchapter does not prohibit the disclosure of personal information to (a) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity, (b) an employee of a utility acting in connection with the employee's duties, (c) a consumer reporting agency, (d) a contractor or subcontractor approved by and providing services to the utility, the state a political subdivision of the state, or the United States, (e) a person for whom the customer waived confidentiality, and (f) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage services for compensation.

There will be no charge for this service.

Please check the box below if you would like to keep your personal information confidential.

I want to keep my personal information confidential.

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Signature

Date

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Account Number

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Name on Account

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Service Address